

HP Reinvented Warranty Offer

16th Jan, 2020 to 31st Jan, 2021

HP REINVENTED **WARRANTY**

Additional Warranty
2 Years or 4 Years



Offer Details

Additional 2 years Or 4 years Onsite Warranty

- All HP commercial notebooks comes with default 1 year onsite warranty. Customers can choose Additional 2 Years or 4 Years onsite warranty under this offer.
- The warranty certificate will be emailed to customer's registered email id. There will be no hard copy of the same. Customers need to carry and show a printout of this warrant certificate and invoice copy to HP authorized service center or their representative.

Redemption Process:

Dear Customer,

For availing 2 Years / 4 Years Reinvented Warranty Offer, customer needs to register within 10 days from the date of purchase.

On submitting this form, you will get a Redemption Code. Please save and use it for all future communications.

Within 72 hours, you will receive Order Confirmation Email** with the detail of net payable amount which you need to pay online NEFT/RTGS or Offline through Cheques/DD with in stipulated timeframe of the offer.

Processes of making Payment

- Online
- Offline

Both processes are explained below and customers can choose either of the 2 processes.

Online Redemption Process:

Customer needs to perform the below steps within 10 days from the date of Online Registration:

- After receiving the Order Confirmation Email, payment through NEFT/RTGS, the following action to be taken.
- Please choose correct account details basis the selection of the warranty period.
- Customer needs to make fund transfer as per Order Confirmation Email to:

Particulars	In the case of customer Select Additional 2 Years	In the case of customer Select Additional 4 Years
Payee Name	IRIS Global Services Private Limited	Savex Technologies Pvt Ltd
Payee Address	1 Bypass Road Mahipalpur New Delhi-110037	124, Maker Chambers III, Nariman Point, Mumbai - 400021
Bank Name	HDFC Bank Ltd.	Axis Bank Ltd
A/C No.	50200019940920	SAVTxxxxxxxxxx ("xxxxxxxxxx" is 10 digit customer shipping mobile number)
Account Type	CC (Cash Credit)	CA (Current Account)
IFSC Code	HDFC0004404	UTIB0CCH274 (0 is zero)
MICR Code	110240424	-
Branch Address	Ground Floor, H-4, 94, Khasra No. 393, Mahipalpur, Delhi- 110037	Maker Chambers 4 , Nariman Point, Mumbai - 400021, MH

- Reference : Mention Redemption code
- Once fund transfer process is completed make a note of fund transfer reference number or UTR (you need to send the same at warranty@redeemnow.in for further reference and tracking of payment
- Digitas (a div. of TLG India Pvt. Ltd.), will then validate the documents and send an Order Approval Email within 3-4 working days, which will contain details of payment made and timelines for the upgrade of reinvented warranty into HP System.

Offline Payment Process:

Kindly ensure that you are uploading all the necessary documents at the time of making registration only. Within 72 hours of registration, an order confirmation email will be sent to your registered email id confirming the amount that you need to pay via an 'At Par' Cheque/Demand Draft.

- An 'At Par' Cheque/DD of payable amount towards processing and handling charges (if applicable) in favour of "IRIS Global Services Private Limited", payable at Delhi or "Savex Technologies Pvt Ltd", payable at Mumbai (basis the period selected for warranty extension)
- Note: Please mention your Redemption Code in the courier/post that you will send and also over the backside of Cheque/DD.
- The documents need to be sent to the following address:

**HP Redemption Cell (Reinvented Warranty),
Office No. 925, 89, Hemkunt Chambers,
Nehru Place, New Delhi – 110019**

- On receiving the documents, TLG India Pvt. Ltd. will validate the documents and send an Order Approval email within 7 days, which will contain details of payment receipt and timelines for the upgrade of 2 Years / 4 years Reinvented Warranty into HP System.

Terms and Conditions:

- Only eligible HP product models will be considered under this offer. Please check with your retailer on the validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- Get additional onsite warranty on select 200 & 300 series notebook for:

Years	16th Jan, 2020 to 31st Jan, 2021
2 years	INR 1699
4 years	INR 5999

- The serial number of the Notebook and the Redemption Code you get on registering at this link will be used to check the validity of the offer on the Notebook.
- The customer has to register at www.redeemnow.in/reinventedwarranty within 10 days from the date of purchase and all documents have to be uploaded at the time of making registration only.
- Customer needs to send the Reference code / UTR of the payment made at warranty@redeemnow.in within 30 days of the registration made. The claim will be rejected if these timelines are not followed.
- In case, the customer has purchased more than one unit of the same notebook part number, and wish to register more than a unit for 2 Years or 4 years under Reinvented Warranty offer, can use Add Serial Number function on the registration page, and register up to 10 serial numbers in a single registration.

- In case, the customer has purchased more than one unit, but notebook part number is different, in that case, the customer is advised to make separate registration to avail 2 years or 4 years under Reinvented Warranty Offer. Add Serial Number function won't work in such scenario.
- Please note that the claim will be processed ONLY if the Name and Company Name on the invoice and the name registered on the registration site is same. All the serial numbers should be there on the invoice copy. Request your attention to this point and request you to submit appropriate details to ensure timely claim approval.
- Extended warranty offer of 2 years & 4 years is ONLY valid for partners and the purchases made during the scheme period i.e. 16th Jan, 2020 to 31st Jan, 2021.
- The HP product models covered under this offer are also available without this offer
- The Redemption site will ONLY be active till 10th , 2021 (Midnight).
- All customer queries regarding the offer can be directed to warranty@redeemnow.in.
- If the customer registers within 10 days from the date of purchase, but his/her payment do not reach HP Redemption Desk within next 30 days from the date of online registration, the customer will not be eligible for the offer.
- Please make sure that the email id with which you register is your own id and not the shopkeeper's email id.
- Once the order has been placed after registration and redemption process, that order can neither be cancelled nor modified.
- In case of any customer issues on redemption, all attempts will be made to ensure the validity of the redemption and resolve genuine issues.

- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP without any notice.
- **Please note: This offer is applicable only for the list of SKUs mentioned in the dropdown menu titled 'Select Purchased SKU from the dropdown list'**