

## Terms & Conditions

- This offer is only applicable in case of purchase Via HP Online store (store.hp.com/in-en/). The offer is NOT valid on purchase through any other Online/Offline partners.
- Offer is ONLY valid for end customer purchase made from 10<sup>th</sup> Sep'2020 to 30<sup>th</sup> Sep'2020 and till Game Tokens last.
- Offer Valid for limited time only on Omen 15-EN0037AX
- HP will release limited Token codes for qualified customers
- Customers need to redeem the token codes on <u>www.amdrewards.com</u>
- HP will not be responsible for a non-redemption of game on <a href="www.amdrewards.com">www.amdrewards.com</a>
- Offer can be discontinued without further notice
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the notebook entered by you at <a href="www.redeemnow.in/HPGameBundle/">www.redeemnow.in/HPGameBundle/</a> will be used to check validity of the offer.
- The Customer needs to register within 7 days from the date of Purchase of notebook.
- HP Notebook model covered under this offer are also available without this offer.
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.

- Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be Rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- Offer claimed by customer, shall be processed and communicated through Email / SMS
- All customer queries regarding the offer can be directed as per the following:
- Email: Customer can write email to <a href="mailto:notebook@redeemnow.in">notebook@redeemnow.in</a>,
- Offer benefit/s shall be processed and emailed on the registered email id within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.

## Process flow for redeeming the offer

Customer buys an eligible model from HP Online Store (store.hp.com/in-en/)

Customer to visit

www.redeemnow.in/hpgamebundle/ and register for availing offer benefit/s within 7 days of purchase of eligible product

Redemption cell shall validate all the documents and send approval email within 72 hrs. post registration and receipt of documents

Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker and his ID proof
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Post Approval mail, redemption cell will share the eligible game code. This process may take maximum 30 days from the date of approval.